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CONNECTIONS Clue: *"You do not have security to see your case To-Dos" message.*

When I highlight a stage on my workload, the message, "You do not have security to see your case To-Dos." appears in red letters under the Case To-Do tab …..How can that be?

This security message displays on the Case To-Do tab whenever there is an Administrative Review (ARI) stage open with the State Central Register (SCR). When an ARI stage is open, CONNECTIONS blocks the view of all To-Dos for the case.

The workaround? Click on the "My To-Dos" tab next to your "My Workload" tab. If there are any To-Dos for the stage in which you have a role, they will display on your To-Do list.