

The CONNECTIONS Transformation Pilot

The first stage of the Transformation Pilot, which began in mid-December, has been successfully completed! Two sites - one in New York City and one upstate participated in the first stage. The feedback received so far is very positive! We have been on-site at the two participating venues since the Pilot inception and participants have told us that they are impressed with the ease of navigation, whole screen view and the zoom magnification options. They also like the ability to have more than one stage open at a time! We have now moved onto to the second stage of the Pilot, which will include a wider audience of participants. As the next stage of the Pilot progresses, we will update the feedback that we receive – but so far the participants have deemed the transformed application a more user-friendly, information accessible application.

Where To Look For Updated Info About The Transformation

We are pleased to announce the creation of the NEW Transformation page on the CONNECTIONS intranet. This page houses all of the info on the latest Transformation happenings! There is a button on the intranet – titled **CONNECTIONS Transformation** – that will link directly to the page! As we receive updated info about the transformation we will post that info directly to the page; so keep checking the page for new info!!! The link to the page follows: <http://ocfs.state.nyenet/connect/CONNECTIONSTransformation.asp>

Transformation Plans...Training, Field Support, Implementation Plans

Statewide deployment of the Transformation will begin in April 2011. In preparation we have developed a Training and Field Support Plan to coincide with regional deployment. The details of the plan follow the timeline of deployment. Training will be primarily conducted via ILinc and web classes so that staff has the ability to schedule trainings as their time permits and in their own environment, at their own pace. Field support will be deployed in an “elbow-to-elbow” environment, with Implementation staff being ‘out-posted’ to various deployment sites as the sites receive the Transformed application. Further detail will be shared as sites reach their scheduled implementation dates. As a resource, questions related to the Transformation may be directed to the Regional Implementation Specialists who are stationed in each Regional Office across the state.

