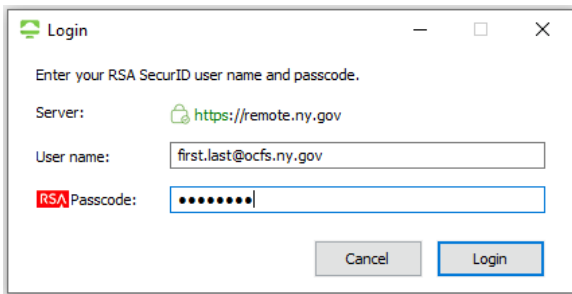


## Modifying connection type from PCoIP to VMWare Blast

When accessing the CONNECTIONS VDI environment from the VMWare Horizon Client, users may run into issues connecting into the environment to launch CONNECTIONS or may have issues with printing withing the CONNECTIONS VDI environment. A potential solution to these issues, is to change your connection type from PCoIP to VMWare Blast. The following steps depict how to chage that connection type:

1. Log into the VMWare Horizon Client. If you're connecting from a device that is not on the State Network, you will be prompted for an RSA passcode. If prompted, enter your email or User Principle Name (the user name you used to set up your token) and your RSA passcode. Remember, if you have a soft token, enter only the passcode generated. If you have a hard token, enter your PIN followed by the passcode generated.

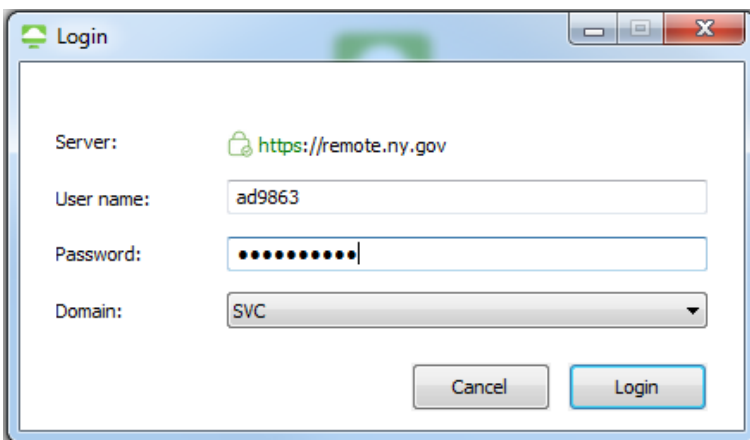
If you are not presented with the login box asking for your RSA token, skip this step, and go to the next step.



The screenshot shows a 'Login' dialog box with the following fields and controls:

- Server: <https://remote.ny.gov>
- User name:
- RSA Passcode:
- Buttons: Cancel, Login

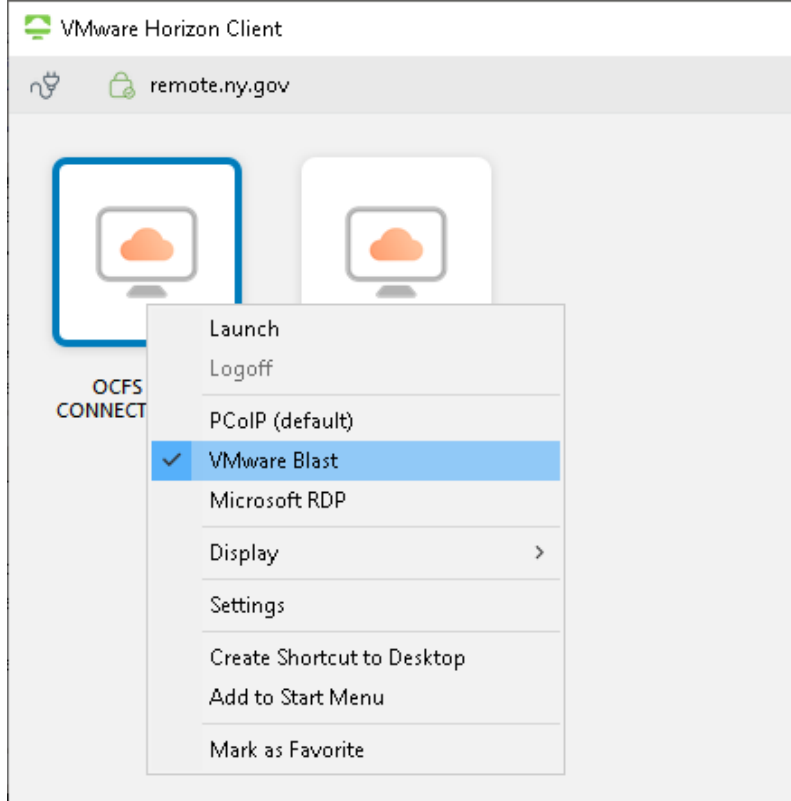
2. Enter your SVC ID as your Username and enter the password for that account. Make sure the Domain dropdown has "SVC" selected, then select "Login".



The screenshot shows a 'Login' dialog box with the following fields and controls:

- Server: <https://remote.ny.gov>
- User name:
- Password:
- Domain:
- Buttons: Cancel, Login

3. Right click the OCFS Prod CONNECTIONS RDS icon, and choose VMWare Blast



**NOTE:** If you'd like to change your Display settings to not take up the full screen of your computer, Right click the OCFS Prod CONNECTIONS RDS icon, go to Display, and choose Windows-Large.

